



The Faneuil Group A Great Place to Work!

Employee development, real-time recognition and lucrative incentives are key ingredients to creating a great work environment. As a Gold Level, Manitoba Quality Award recipient, The Faneuil Group sets itself apart, in the highly competitive Contact Centre industry, by offering its employees coaching, mentorship, career development, and performance based financial rewards. It's an employee driven market place and The Faneuil Group knows that to attract the right people they must create an environment where their employees not only stay with the organization but do not hesitate to refer friends and family members!

As a recent nominee for Canada's Top 40 Under 40, Rubylyn Engstrom, Vice President – Operations, notes "Our Employee Referral Program makes up 37% of all new hires that have joined the organization in 2006. This statistic speaks volumes about our employee-focused company environment. Investing in our people has allowed us to remain competitive." Beginning her career as a front-line agent 13 years ago, Rubylyn knows what motivates and drives employees to succeed at all levels within the organization.

The Faneuil Group's promotion from within practice has resulted in 93% of all current Team Leaders, Production Assistants and Quality Agents being promoted from their original frontline agent level position. Bryon deVries, Human Resource Manager states, "It's

always a positive thing when you can see the potential in an employee become realized as they further develop their skills within the company."

In a recent Manitoba Excellence in Contact Centre Awards, 2 key individuals we acknowledged for Representative of the Year – Linda Panciera, a 9 year employee and Bill Wilson as Manager of the Year, a 6 year tenured employee.

Recently, during The Faneuil Group's annual Employee Appreciation Day, a newly hired employee remarked, "Not many companies would take the time to make their employees feel so valued". In addition, long time employee Bonnie Bailey commented, "I always look forward to Employee Appreciation Day. I love the food and prizes. Faneuil knows just how to make us feel special."

Company-wide recognition initiatives like Employee Appreciation Day compliment the individual based incentive programs that can result in a front-line agent earning up to an additional 20% of their base wage.

With a client base that covers, Telecommunications, Automotive, Financial and Government Services, Payroll and HR Service Providers. The Faneuil Group offers outstanding industry knowledge and experience to new employees. For more information about a career opportunity with The Faneuil Group please contact Human Resources at hr.wpg@wpg.faneuil.com or go to 9th floor 363 Broadway.

~Advertorial~



Experienced Receptionist Required P/T, F/T

for Dr. Minuk's SkinClinic & Laser Centre
166 Meadowood, St. Vital

Fax Resume to 947-5242.

Attn: Office Manager.

Dr. Minuk's SkinClinic
or email to

info@minuklasercentre.com

231106-180247-EP

HERALD LANCE METRO TIMES

EARN EXTRA MONEY ▶ \$400-1,000/YR

NEWSPAPER & FLYER CARRIERS
Required for Thursday Delivery



Earn Extra Money

If you don't see a route advertised close to you, please call and you will be put on a prospect list.

AVAILABLE ROUTES

Route	Doors
R2H 30 Lawndale, Larchwood, Rosewood, Hemlock, Cedar	112
R2J 65 Giroux, Kavanagh	99
70 Rockcliffe, Park Terrace, Radburn	66
R2N 16 Tufnell, Paddington, John Forsythe, Whicker	124
38 Poitras, Bruton, Throwbridge	78

For other routes available please call 789-0801 ext. 214 or email at janice@weeklies.ca

231106-185643-HM

CAREER OPPORTUNITIES



To Our Valued Readers

Please help make your carrier's job safer and easier this winter by keeping your sidewalks and steps free of ice and snow.
-Thanks!

From all of us at Canstar Community News Limited

JOIN OUR HOME CARE TEAM

Winnipeg Regional Health Authority
With the establishment of the Aboriginal Human Resources Initiative and through forging a partnership with the Aboriginal community, the Winnipeg Regional Health Authority is committed to increasing the representation of Aboriginal people at all levels within our workforce. Aboriginal people are encouraged to apply.

The goal of the Home Care Program is to provide the best care possible to our clients living in the community. To do so, we need highly skilled caring and supportive team members. We are looking for:

HOME CARE ATTENDANTS *** NEW PAY RATES ***

Certified Health Care Aides (with recognized HCA certificate or 2nd year nursing students in the Baccalaureate program) **\$13.81 - \$15.03 per hour**

Non Certified HCAs (with equivalent training and experience) **\$10.98 - \$11.70 per hour**

- ◆ Weekend Premium (must be available every second weekend).
- ◆ Mileage and transportation expenses paid.
- ◆ Dental Benefits.
- ◆ Day or evening assignments available.
- ◆ Must have the ability to travel throughout the community in order to make home visits to numerous clients.

Immediate openings available in all areas of the city, including St. Vital, St. Boniface, Fort Garry, Assiniboine South and St. James.

Main Reception Area,
189 Evanson Street Tel: 940-2191
or any WRHA Community Area office
Monday – Friday, 8:30 am to 4:00 pm
Or
Fax Resumes to 940-2515,
Email Resumes to hcrecruitment@wrha.mb.ca

Thank you for expressing interest in this competition. **Only those selected for an interview will be contacted**



For detailed information about employment opportunities with the WRHA please visit our website at www.wrha.mb.ca.

231106-186912-HM