



# The Faneuil Group A Great Place to Work!

Employee development, real-time recognition and lucrative incentives are key ingredients to creating a great work environment. As a Gold Level, Manitoba Quality Award recipient, The Faneuil Group sets itself apart, in the highly competitive Contact Centre industry, by offering its employees coaching, mentorship, career development, and performance based financial rewards. It's an employee driven market place and The Faneuil Group knows that to attract the right people they must create an environment where their employees not only stay with the organization but do not hesitate to refer friends and family members!

As a recent nominee for Canada's Top 40 Under 40, Rubylyn Engstrom, Vice President – Operations, notes "Our Employee Referral Program makes up 37% of all new hires that have joined the organization in 2006. This statistic speaks volumes about our employee-focused company environment. Investing in our people has allowed us to remain competitive." Beginning her career as a front-line agent 13 years ago, Rubylyn knows what motivates and drives employees to succeed at all levels within the organization.

The Faneuil Group's promotion from within practice has resulted in 93% of all current Team Leaders, Production Assistants and Quality Agents being promoted from their original frontline agent level position. Bryon deVries, Human Resource Manager states, "It's

always a positive thing when you can see the potential in an employee become realized as they further develop their skills within the company."

In a recent Manitoba Excellence in Contact Centre Awards, 2 key individuals we acknowledged for Representative of the Year – Linda Panciera, a 9 year employee and Bill Wilson as Manager of the Year, a 6 year tenured employee.

Recently, during The Faneuil Group's annual Employee Appreciation Day, a newly hired employee remarked, "Not many companies would take the time to make their employees feel so valued". In addition, long time employee Bonnie Bailey commented, "I always look forward to Employee Appreciation Day. I love the food and prizes. Faneuil knows just how to make us feel special."

Company-wide recognition initiatives like Employee Appreciation Day compliment the individual based incentive programs that can result in a front-line agent earning up to an additional 20% of their base wage.

With a client base that covers, Telecommunications, Automotive, Financial and Government Services, Payroll and HR Service Providers. The Faneuil Group offers outstanding industry knowledge and experience to new employees. For more information about a career opportunity with The Faneuil Group please contact Human Resources at hr.wpg@wpg.faneuil.com or go to 9th floor 363 Broadway.

~Advertorial~



# CAREER OPPORTUNITIES

Advertise with us in this unique Section 789-0800

Need help with your career! • Want to get out of the warehouse work! Enjoy working with the public! • Join the Customer Service Advising industry!

**A.S.A.P. Automotive Service Advisor Professionals**  
Registered as a private Vocational Institution Under the Private Vocational Institutions Act

is now offering a **Fully Registered Customer Service Advisor Consultant Program**

You may be eligible for funding if you fit into one of these categories:  
• Unemployed (working less than an average of 20 hours/week) and a current or previous Employment Insurance (EI) recipient  
• Unemployed and receiving or eligible for Provincial Income Assistance Benefits  
• A lower income individual or family

Applicants may also be eligible for funding through the Manitoba Advanced Education and Training

Program starts January 8<sup>th</sup>, 2007.  
Apply by phone, online or in person Monday - Friday  
Unit 215-250 Panet Road • 204-231-1414  
www.asapstaffingsolutions.com

231106-187098-NK



## GET CONNECTED TECHNICAL SERVICE REPRESENTATIVES

Finding a job is easy. Finding a career with a company that offers a great salary and benefits, room to move up, cares about its employees, is family-oriented, with flexible part-time and full time scheduling, all while working in challenging and rewarding positions. Oh, and is also Canadian. Well, that's easy too.

Shaw, Canada's leading communications and entertainment company is looking for enthusiastic and ambitious people who also want to have a little fun. OK, a lot of fun.

To find out how you can Get Connected with a career at Shaw visit [SHAW.CA](http://SHAW.CA)

TSX 60 **SHAW**

Shaw is an equal-opportunity employer and we encourage applications from qualified individuals, including women, men, visible minorities, aboriginal peoples and persons with disabilities. We thank all applicants for their interest; however, only selected candidates will be contacted. No telephone calls or agencies, please.

231106-185837DM

## JOIN OUR HOME CARE TEAM

Winnipeg Regional Health Authority

With the establishment of the Aboriginal Human Resources Initiative and through forging a partnership with the Aboriginal community, the Winnipeg Regional Health Authority is committed to increasing the representation of Aboriginal people at all levels within our workforce. Aboriginal people are encouraged to apply.

The goal of the Home Care Program is to provide the best care possible to our clients living in the community. To do so, we need highly skilled caring and supportive team members. We are looking for:

### HOME CARE ATTENDANTS \*\*\* NEW PAY RATES \*\*\*

**Certified Health Care Aides** (with recognized HCA certificate or 2nd year nursing students in the Baccalaureate program) **\$13.81 - \$15.03 per hour**

**Non Certified HCAs** (with equivalent training and experience) **\$10.98 - \$11.70 per hour**

- ♦ Weekend Premium (must be available every second weekend).
- ♦ Mileage and transportation expenses paid.
- ♦ Dental Benefits.
- ♦ Day or evening assignments available.
- ♦ Must have the ability to travel throughout the community in order to make home visits to numerous clients.

Immediate openings available in all areas of the city, including St. Vital, St. Boniface, Fort Garry, Assiniboine South and St. James.

Main Reception Area,  
189 Evanson Street Tel: 940-2191  
or any WRHA Community Area office  
Monday - Friday, 8:30 am to 4:00 pm  
Or  
Fax Resumes to 940-2515,  
Email Resumes to [hcrecruitment@wrha.mb.ca](mailto:hcrecruitment@wrha.mb.ca)

Thank you for expressing interest in this competition. **Only those selected for an interview will be contacted**



For detailed information about employment opportunities with the WRHA please visit our website at [www.wrha.mb.ca](http://www.wrha.mb.ca).

231106-186812-HM

## ARCANE HORIZON INC. Residential Support Workers Required

FT and PT evening, weekend and overnight positions available for existing and developing support situations in the South Winnipeg area. Candidates must be team players who handle change well, demonstrate excellent interpersonal skills, possess a mature, positive attitude with the desire to support adults with developmental disabilities with all aspects of community and residential living. A valid drivers license supported by a clear drivers abstract is an asset. Upon hiring, you will be required to provide a clear criminal record check, child abuse registry check and attend NVCI and First Aid training. Excellent communication skills with the ability to speak, read and write English fluently is necessary. Hourly wage range of \$9.55 - \$11.20 per hour. Only those selected for an interview will be contacted. Forward resumes to:

**ARCANE HORIZON INC.**  
62 - 1313 Border St., Winnipeg, MB, R3H 0X4  
Inquiries: 897-5482 (221) or Fax: 831-0094  
E-mail: [employment@arcanehorizon.org](mailto:employment@arcanehorizon.org)

161106-188403-HM

## Join Our Team NEWS PAPER & FLYER CARRIERS

Required for Thursday Delivery

Earn \$500 - \$1,000 or more/year

AVAILABLE ROUTES

| Route                           | Doors |
|---------------------------------|-------|
| R3E                             |       |
| 12 Ingersoll, Lipton            | 186   |
| 14 Alverstone, Banning, Burnell | 135   |
| 23 Clifton, Erin, Wellington    | 100   |
| 29 Spruce, Valour, Wellington,  | 108   |
| 39 Alexander, Logan             | 128   |
| 40 Alexander, Gallagher, Logan  | 131   |

For other routes available please call 789-0821 or email at [michelle@weeklies.ca](mailto:michelle@weeklies.ca)

231106-187296-HM



231106-185677DW